Senior Lockbox Program

The Bonham Police Department Senior Lockbox Program is designed to expedite access into homes during a 911 emergency or other welfare concerns. The key lockbox securely provides a door key so emergency first responders can enter, reducing the need of using forced entry into a home when the resident is not able to answer the door due to medical or another emergency.

Eligibility

The Senior Lockbox Program is open to Bonham residents who live alone or are left alone on a regular basis. The individual must be a senior adult age 65 or older. A resident younger than 65 with major medical issues that could render them incapacitated or unconscious may also be considered.

How to Apply

Eligible participants may complete a Senior Lockbox Program Application by either downloading the form and mailing it to the Bonham Police Department or by filling in the form online via the link below. Upon approval, the lockboxes are provided by the Bonham Police Department and installed free of charge by a Bonham Police Department Representative. The resident will provide a spare house key.

Note: Lockboxes cannot be installed on apartments or rental property without prior written approval from the landlord or property manager.

For questions call: Police Services Coordinator-Michelle Harger (903) 583-2141.

How it Works

After the application is received and accepted, the applicant will be contacted by Bonham Police Department Representative to discuss the program and schedule a visit to the home. At the time of installation, the spare will be placed in the lockbox and the unique opening code will be set. The representative will give the code to 911 Communications so the key may be accessible to First Responders. The key lockbox will only be used during an emergency call or welfare concern when First Responders cannot make entry without using force.

A participant may withdraw from the Senior Lockbox Program at any time by contacting the Bonham Police Department. Subsequently, the key will be returned to the homeowner and the empty lockbox will be removed by a Bonham Police Department Representative.
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You can download the form here or fill out the online application below by clicking Start Application. Applications are also available in the foyer at the Bonham Police Department 301 E 5th Street, Bonham, Texas 75418.

Contact Information:

Michelle Harger - Police Service Coordinator/Records Department

Administrative Hours:

Monday-Friday - 8:00 AM-5:00 PM

Address:

301 E. 5th Street
Bonham, TX 75418

Emergency: 911

Phone: 903-583-2141

Fax: 903-583-2809